

Subject: Potential Safety Hazard: Forest Lighting T8U4XX and T8U4XX-15 LED Lamps

Forest Lighting has become aware that previously manufactured T8U4XX (XX represents CCT of the lamps. The possible values are 30, 35, 41, 50 and 60) and T8U4XX-15 LED lamps do not meet requirements for “pin leakage current” specified in UL1993. This means that a potentially serious safety condition exists if installation instructions are not followed the product is installed or replaced without shutting off power in installations that are “direct-wired” to line voltage.

If Forest Lighting T8U4XX and/or T8U4XX-15 LED Lamps are installed with a ballast, there is no safety issue. When Forest Lighting T8U4XX and/or T8U4XX-15 LED Lamps are installed without a ballast and connected to line voltage, any hazard can be avoided by **TURNING OFF THE POWER** when replacing the tubes.

#### HOW INSTALLERS CAN AVOID A HAZARD:

- (1) Only qualified, trained electricians should install or retrofit LED lamps in lighting fixtures.
- (2) Power **MUST** be switched OFF during installation or replacement of T8U4XX, T8U4XX-15 and/or T8U2XX LED Lamps, preferably at the circuit breaker panel.

Failure to follow these instructions can expose the installer to potentially serious shock or even death if contact is made between exposed pins and earth ground.

#### IMPORTANT INFORMATION AROUND THIS SAFETY ISSUE

- No incidences of injury or shock have been reported as of the writing of this letter.
- Forest Lighting T8U4XX and T8U4XX-15 LED Lamps are not recalled.
- Forest Lighting no longer manufactures and sells T8U4XX and T8U4XX-15 LED Lamps with this potential hazard.
- Forest Lighting Installation Instructions have always specified removal of electrical power during installation.
- There is **NO HAZARD** associated with the operation of the product when Forest Lighting LED lamps have been installed correctly and are operating properly in a luminaire.

#### WHAT ACTIONS FOREST LIGHTING IS TAKING

Forest Lighting will supply new warning labels free of charge for application to installed luminaires to notify service personnel who are not familiar with the product and this potential issue. Forest Lighting strongly recommends installing these updated warning labels in a conspicuous location on all installed luminaires with T8U LED lamps directly connected to line voltage. To obtain new warning labels, contact your Forest Lighting representative.

Forest Lighting sincerely regrets any inconvenience or business disruption this situation has caused our customers. Please call 800-994-2143, or write me if you have any questions. Thank you.

Sincerely,



Jian Ni  
Chief Operating Officer